



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 26th March 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/01/26.

You requested the following information, please also see our response below:

Could I request the following information for EACH of the calendar years; 2013-2017:

- Total number of 111 calls transferred to the 999 service*

Please refer to 'calls' column in table below

From this total number of 111 calls can I have:

Please note that in regards to the questions below the nature of dealing with individual calls is determined by SECamb (i.e. calls are not transferred for a specific form of response)

- Number of calls transferred to a 999 clinician for 'hear and treat' & number discharged via 999 'hear and treat' clinician

Please refer to 'Hear & Treat' column in table below. Please note this is the total number of Hear and Treat incidents

- Number of calls transferred to a 999 clinician for 'see and treat'

Please refer to 'See & Treat' column in table below. This is for the number of incidents where a patient was treated at scene and not conveyed to hospital.

- Of the total 111 calls transferred for 'see and treat' what was the outcome once the 999 clinician had attended: 'Treat and refer/discharge', 'conveyed routine' or 'conveyed priority'.

The Transports column shows the number of incidents where a patient was conveyed to hospital. We are unable to distinguish between routine or priority conveyances.

Year	Calls	Responses	Transports	See & Treat	Hear & Treat
2013	83493	67799	41077	26722	4991
2014	135605	106161	62485	43676	7544
2015	138732	108851	63787	45064	9279
2016	147297	133775	73268	60507	1906
2017	154772	131640	75505	56135	2184

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust